

# HMI DOORS

## *Aluminum Storm Door*

### LIMITED NON-TRANSFERABLE WARRANTY

Household Metals, Inc., hereinafter referred to as "HMI", warrants to the original homeowner/purchaser, that under normal use this product will be free from defects in material and workmanship for as long as the purchaser owns and lives in the single-family residence. **This warranty begins on the original invoice date to the dealer.** The details of the warranty are as follows:

**DOOR SLAB** - Lifetime

HMI warrants the structural integrity of the aluminum door slab, not to crack, warp, shrink or rust for as long as the original purchaser owns the door.

**ULTRA HINGE FRAME** - Lifetime

Extruded aluminum hinges with stainless steel rods manufactured exclusively by HMI are warranted not to sag or break, under normal use, for as long as the original purchaser owns the door.

**PAINT FINISH** – 5 YEARS

The "state of the art" baked on Powder coat finish Warranted for a period of five years. Not to peel or fade. Discoloration or other damage caused by air pollution; metal oxides or particles; condensation; mildew due to high humidity in the house; salt water; chlorine and other pool related chemicals; acids or exposure to damaging chemicals are not warranted.

**HARDWARE**

Mechanical parts and wind chains are warranted for a period of one year from the date of the original invoice to the dealer. Tarnishing of hardware is not warranted by HMI. HMI will provide original equipment manufacturer's information for such matters.

**ON-SITE SERVICE FOR DEFECTIVE PRODUCT** - 1 YEAR

If the dealer and HMI confirm that this warranty covers a defect, then HMI at its exclusive discretion will repair or replace the defective product. Service is warranted for one year from the date of the original invoice to the dealer.

For defective hardware; door slabs; or paint finishes, sold to the dealer past 1 year, HMI will ship the replacement part or product to the dealer or the homeowner at the current market price. To obtain a replacement lock the homeowner must contact the hardware manufacturer directly. The homeowner must arrange for any installation of replacement parts or product beyond the 1 year service warranty.

HMI reserves the right to make changes to or to discontinue any of its parts or products. If a product or part covered by this warranty is no longer available, HMI may substitute a product of equal or greater value.

**EXCLUSIONS:**

**DOOR, FRAME, GLASS, SCREEN AND HARDWARE**

This warranty **does not** cover damages caused by: consequential damage from broken glass; earthquake, flood, fire, lightning, hail, hurricane, tornado, and other acts of God; improper use; faulty installation; or any other cause that is beyond the control of HMI.

**SHORELINE**

HMI does not warrant any aluminum storm door in whole or part if installed within one-mile from the shoreline, unless it is chrome plated. Chrome plating has a 3 year warranty against paint failure.

**POOL**

HMI does not warrant any aluminum storm door in whole or part if installed within 25 feet of a pool or the storage area where chlorine and other chemicals used for a pool are kept.

**CONDITIONS**

**This warranty does not include damage from improper handling, storage, or installation; misuse, abuse or neglect; impact; damage from foreign objects, or failure to follow HMI care and maintenance instructions.**

**CLAIMS PROCESS**

If it is believed that the product is defective, the homeowner must promptly notify the dealer for the dealer's inspection. If the dealer believes the defect is warranted by HMI the dealer will send written notice of the defect to HMI, along with the homeowner's proof of purchase, description of the defect, and when the defect was first noticed. Clear photographs or other proof will help to speed the process. All defects must be confirmed by HMI to qualify for coverage under this warranty.

The dealer should make claims for cosmetic defects, such as scratches, dents, or paint imperfection before starting installation. The homeowner must examine the door immediately upon installation. **Return of the original undamaged box is required for a claim of cosmetic defects.**

**THE REMEDIES PROVIDED IN THIS LIMITED WARRANTY ARE THE SOLE AND EXCLUSIVE REMEDIES AVAILABLE TO THE ORIGINAL HOMEOWNER / PURCHASER FROM HMI. NO OTHER EXPRESSED OR IMPLIED WARRANTIES ARE MADE. HMI SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES. HMI SPECIFICALLY DISCLAIMS IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.**

This warranty is effective for products purchased after January 1, 2013. This warranty is applicable to original homeowners/purchaser, who must maintain proof of purchase of the product, and may not be assigned or transferred. No agent, dealer, installer, contractor, salesperson or other individual is authorized to change or modify this warranty, or to give different warranties on HMI's behalf, and such changes or modifications will not be recognized.

Some states do not allow the exclusion or limitation of incidental or consequential damages or allow limitation on how long an implied warranty lasts, so the above exclusion of limitations may not apply to you. This warranty gives you specific legal rights, and you may have other rights that may vary from state to state.



www.hmidoors.com 800.343.2610  
Household Metals, Inc. 645 E. Erie Ave. Philadelphia, PA 19134

Keep for your records: Date of Installation: \_\_\_\_\_ Serial No/Sales Order #: \_\_\_\_\_

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DETACH AND RETURN

**Please take a moment and fill out this warranty card and mail it to: 645 E. Erie Ave, Philadelphia, PA 19134 or register online [www.hmidoors.com](http://www.hmidoors.com)**

Name \_\_\_\_\_ Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

How did you hear about HMI Doors?  internet  advertisement  referral  dealer  other (be specific) \_\_\_\_\_

What factors influenced your decision to purchase a door by HMI Doors?  styles  quality  colors  warranty  price  energy efficiency  previous customer  convenient dealer location  other (be specific) \_\_\_\_\_

Did you consider purchasing your door from another manufacturer?  yes (manufacturer name) \_\_\_\_\_  no

From your experience would you recommend a door by HMI Doors to friends and family?  yes  no

Name of dealer you purchased your door? \_\_\_\_\_

Were you satisfied with your dealer experience and why? \_\_\_\_\_

Registration: Date of Installation: \_\_\_\_\_ Serial No/Sales Order #: \_\_\_\_\_ ZIP CODE: \_\_\_\_\_